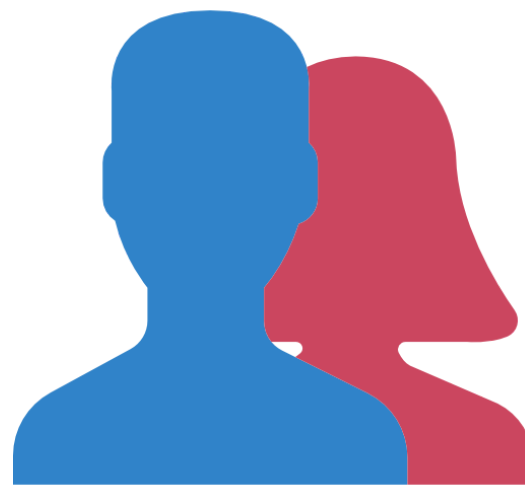


FREQUENTLY ASKED QUESTIONS

BUSINESS USER ACCOUNTS



1

Can I create multiple user accounts for my business?

Multiple user accounts could be created for your business. However, each organization can only have **2 Business Product Admin accounts**.

2

What are the different types of business user accounts?

There are **3 different types** of business user accounts. Each user account could be defined in its roles, to enable clarity of responsibility in creating and/or viewing content. You will be able to see your user account roles in your dashboard.

Features		Local Businesses		Oversea Businesses
		Business Product Admin	Business Product User	Business User
Manage Users within Organisation	Elevate User Accounts	✓		
	Activate/Deactivate User Accounts	✓		
Manage your organisation's information on TIH	View all content/media	✓	✓	✓
	Create my content/media	✓	✓	
	Update my content/media	✓	✓	
	Delete my content/media	✓	✓	
	List my Organisation on Business Directory	✓		
	Request for API Key	✓		

3

Where can I get help?

If you need any help with your account, please contact TIH Helpdesk; [tih_servicedesk.ncs.com.sg](https://tih.servicedesk.ncs.com.sg) or you can reach out to us at **(65) 6684 9814**.